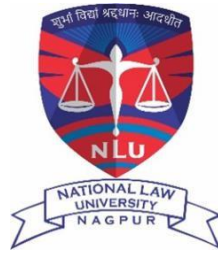


EXPRESSION OF INTEREST (EOI)



1GBPS Internet Leased Line Connectivity

**Maharashtra National Law University, Nagpur, Waranga, PO – Dongargaon
(Butibori), Nagpur-441108, Maharashtra, India**

Maharashtra National Law University, Nagpur invites EoI for 1Gbps Internet Leased Line Connectivity at the Campus of Maharashtra National Law University, Nagpur

EOI No.: MNLUN/EOI/2025/03

Date: March 26, 2025

Sr. No.	Particulars	
1.	Name of the Service	1Gbps Internet Leased Line Connectivity
2.	Date of issue EoI	March 26, 2025
3.	Last date receipt EoI	April 04, 2025 (Friday) up to 5.00 p.m.
4.	Date and time of opening of Expression	April 08, 2025
5.	Duration of Contract	Initially for One (1) Year (extendable for one more year based on performance of the Services).
6.	Contact Details	Registrar, Maharashtra National Law University, Nagpur +91-712-2812605; Email: registrar@nlunagpur.ac.in
7.	Address for Submission	The Registrar, Maharashtra National Law University, Waranga, Butibori, Nagpur-41108

1.0 Introduction

Maharashtra National Law University, Nagpur was established by the Maharashtra Government vide the Maharashtra National Law University Act, 2014. The University takes pride in being the nineteenth National Law University in the country. The University is making rapid progress towards its objective of achieving excellence in the field of legal and justice education.

Presently, the University has around 1100 students and scholars, more than one hundred members of University Services at the campus. Being a fully residential University, Internet leased line is required to serve the students, faculty members, and visitors of the University. EOI in Sealed Envelope are invited for providing 1GBPS Internet Leased Line Connectivity to the University Campus.

2.0 Eligibility Criteria

The Bidder, fulfilling the following criteria shall be eligible to apply:

- i. The Bidder should provide end to end connectivity on its own network (via local loop) on Optical Fibre Cable in Ring Topology.
- ii. The Bidder should have its own/direct/Leased access to International Gateway. Undertaking for the same should be provided by the bidder on the official letter head of the Company. DOT License/Certificate/Agreement with the Service Provider for the same to be provided.
- iii. The Bidder must have experience in providing the 1Gbps or more connectivity and necessary infrastructure at one place.
- iv. Self-attested valid License Copy of Certificate and Infrastructure Details must be enclosed with Technical Bid.
- v. The list of existing Clients (Educational Institutions / Government Departments / PSUs) who have been supplied Internet Bandwidth of 500 Mbps or more in last two years should be provided along with Work Orders and satisfactory Performance Reports. Minimum list of 2 or more Clients to be provided.
- vi. The Bidder would ensure that the local loop provisioning does not violate regulations as laid by Government of India / TRAI in respect of such links/ networks. Bidder will be responsible for making all the payments towards the local loop charges/rentals/WPC Charges etc.
- vii. The Bidder must have a fully functional Network Operation Center(s) to monitor and manage the 1Gbps link, which is fully operational 24 X 7 X 365 days. List of NOC(s) must be enclosed with Technical Bid.
- viii. The Bidder must have adequate bandwidth at the backend to provide the desired bandwidth in University. Supporting document must be enclosed with Technical Bid.

- ix. The Bidder should not have been debarred and / or blacklisted by any Central Government / or any State Government / Autonomous Department(s) / Body as on the last date of submission of the Tender.
- x. The Bidder must be having its own fibre Backbone, Bidders backbone should not be on other Service Provider Network.
- xi. The link provided by the Bidder should be DDOS protected.
- xii. The Bidder must have NLD License from DoT.

3.0 Conditions of EoI

- 3.1 The University reserves the right to reject any or all EoIs, wholly or partly or close the bids at any stage prior to the award of contract without assigning any reason whatsoever.
- 3.2 The University reserves the right to carry out the capability assessment of the Bidders and the Authority of the University decision shall be final in this regard.
- 3.3 The bid of any bidder who has not complied with one or more of the conditions of eligibility criteria and / or fails to submit the required documents as required / or mentioned in tender document is liable to be summarily rejected.
- 3.4 It shall be the responsibility on the Bidder to fully inform /acquaint / familiarize itself with local conditions and factors, which may have any effect on the execution of services to be rendered under the contract. All Bidder (s) intending to bid shall visit, if required and make themselves thoroughly acquainted with the local site conditions.
- 3.5 The University shall presume that the Bidder has understood and agreed that all the relevant factors have been kept in view while submitting the bid. No financial adjustment arising thereof shall be permitted by University, on the basis of any non-clarity of information about local conditions being pleaded by the bidder.
- 3.6 The Service Provider shall responsible for providing the 1Gbps (1:1 Contention Ratio) managed leased line Internet connectivity at the University at all times throughout the Contract Period.
- 3.7 The Bidder shall be responsible for installation, commissioning and configuring of hardware for connectivity providing, configuring and provisioning a suitable edge router. The Bidder will maintain the OFC and equipment to provide Internet Services to the University Server Room for efficient running at all times of the contract.
- 3.8 Liasioning, if required with outside Agency/Government Authority for obtaining point to point connectivity between Service Provider Node and University, shall be the sole responsibility of the Service Provider/Bidder.
- 3.9 The Service Provider would insure that the local loop provisioning does not violate any regulations as laid by Government of India / TRAI in respect of such links / networks. Service Provider shall responsible for making all the payments towards the local loop charges / rentals / WPC charges etc.

- 3.10 The Service Provider will do preventive maintenance once a quarter for upkeep of the systems running. The schedule will have to be adhered to strictly.
- 3.11 The University will not procure any hardware and the Service Provider will have to provide all the required hardware or latest technology from time to time and will also be fully responsible for its maintenance.

4.0 Support & Services during Contract Period:

- 4.1 The Service Provider should provide support desk details with escalation matrix for handling of support related services during the contract period.
- 4.2 The University shall be able to directly log any issue with Service Provider and interact with support personnel for resolution of any issue, obtaining technical guidance for any further changes in the software or its configuration, upgrades, updates and all other types of technical queries.
- 4.3 Service Provider shall provide periodic reports pertaining to utilization of resources.
- 4.4 Service Provider shall provide access to log files to the University.
- 4.5 Service Provider shall inform the University at least 1 week in advance for any planned system downtime.
- 4.6 Service Provider shall inform the University immediately in case of any unplanned downtime, and cyber incidents.
- 4.7 In case of change of service location, reconfiguration of solution shall be done at no extra cost.

5.0 Bid Price:

- 5.1 The work shall be as described in **Quotation Format Annexure (QFA)**.
- 5.2 GST, if applicable, shall be paid by the University as per prevailing rates.
- 5.3 The Service Charges quoted by the Bidder shall be in “Indian Rupees” in accordance with the Price Bid Format provided in this EoI Document.
- 5.4 The Service Charges quoted by the Bidder shall be fixed for the duration of the Contract and shall not be subjected to adjustment on any account.
- 5.5 The University and its officers/employees will not be responsible to any liabilities, entitlement or claims in the context of any statutory dues, charges, demands etc. of whatsoever for undertaking the said Contract by the Service Provider.
- 5.6 During the Contract Period, any damages / loss caused to the University will be recovered from the Quarterly Bill of the selected Service Provider.
- 5.7 **Single Bid by Individual Bidder:** Each Bidder shall submit only one bid.
- 5.8 **Validity of EoI:** Tender shall remain valid for a period of not less than 90 days after the deadline date specified for submission.

6.0 Evaluation of Bids:

The University will evaluate and compare the bids determined to be substantially responsive i.e. which:

- 6.1 Are properly signed on each page and submitted in Original; and
- 6.2 Confirm to the terms & conditions and specifications of the EoI Document.

6.3 Conditional Tender(s) will not be accepted.

6.4 The evaluation of the proposals shall be done in two stages: Technical Bid Evaluation and Financial Price/Bid Evaluation. University shall evaluate the Technical Bids for essential eligibility criteria, submission of submitted supporting documents and overall responsiveness in accordance with the EoI Document.

6.5 The technically qualifying bidder(s) shall be intimated of the date, time and place of opening of Financial/Price Bid(s) and they may attend or depute their Authorized Representatives to attend the opening of Financial Bid on the scheduled date & time. Maximum two representatives shall be allowed during Price Bid opening.

6.6 **Financial / Price Bids of only technically qualified Bidders shall be opened.** The Financial / Price Bid(s) shall be evaluated on the basis of the quoted price in accordance with the Price Bid Format provided in the EoI Document. The Lowest Bidder shall be awarded the Contract subject to fulfilment of all the conditions.

7.0 Bid System and Instructions For Submission Of Bids:

Date of Issue	26.03.2025
Last date of submission	<u>04.04.2025, 5.00 PM</u>

- 7.1 **For Technical / Qualifying Bid:** Envelope to be super-scribed with **“TECHNICAL / QUALIFYING BID for “1Gbps Internet Leased Line Connectivity”** and should be submitted with prescribed and the associated supporting documents. It is essential to fill all the forms completely to qualify the Technical Bid. Incomplete forms shall be summarily rejected. If needed, separate sheets should be enclosed for furnishing complete details.
- 7.2 **For Financial/Price Bid:** Envelope to be super-scribed with **“PRICE / COMMERCIAL BID for “1 Gbps Internet Leased Line Connectivity”**. The Price should be indicated in the prescribed format in the Price Bid only. Any other format will lead to disqualification.
- 7.3 Sealed envelope has to be submitted in the Office of Registrar **Maharashtra National Law University, Nagpur Waranga, PO – Dongargaon (Butibori), Nagpur-441108, Maharashtra, India** on any working day **or** before 5.00 P.M. on **26-03-2025**. Bids received after the last date and time of submission as indicated in the tender notice will not be considered and will lead to rejection. Each envelope / cover should clearly indicate the name and address of the Bidder.
- 7.4 **Contract will be awarded to the bidder having the lowest rate in Financial / Price Bid (L1) subject to fulfilment of all the other criteria of the Tender.**
- 7.5 **Selection Criterion in Case of Tie of Same Rates of L1:** Bidder having higher Average Annual Turnover for last 3 years (as per submitted documents) will be selected.

8.0 Award Of Work:

8.1 The University will award the contract to the bidder whose quotation has been determined to be substantially responsive and who has been selected as per the above criteria. **Notwithstanding the above the University reserves the right to accept or reject**

any bids and to cancel the bidding process and reject all bids at any time prior to the award of contract.

8.2 The bidder whose bid is accepted will be notified of the award of contract by the University prior to expiration of the validity period. The terms of the accepted offer shall be incorporated in the Agreement/Work Order to be entered between the University and the selected Bidder.

9.0 Commencement of Contract:

The Service Provider shall commence the work from the date which shall be intimated by the University in the Agreement / Work Order.

10.0 Payment Terms and Conditions:

10.1 Bandwidth Charge: Annual Bandwidth Charges quoted by the Bidder shall be payable on quarterly basis at the end of the quarter subject to submission of proper invoice in triplicate by the Service Provider. The payment shall be made through bank only.

10.2 Hardware Charges: The hardware procured by the Service Provider, if any, shall be maintained by the Service Provider and no additional charge for the same shall be payable by the University.

10.3 Charge for Dedicated Lease Line: The Service Provider shall be required to provide the bandwidth over wired media (OFC). Wired media is required to be either owned by the Service Provider or acquired on lease basis. However, no additional charges will be paid for the leased line by the University.

10.4 The Annual Service Charges quoted by the Bidder shall include charges for all the above.

10.5 Penalty if any shall be deducted from the quarterly bills.

Any amendment or corrigendum regarding the EoI will be issued on the University Website only.

10.6 For any disputes, the place of jurisdiction shall be Nagpur, Maharashtra (India) only.

All Communication is to be addressed to –

**The Registrar,
Maharashtra National Law University, Nagpur,
Waranga, PO – Dongargaon (Butibori),
Nagpur-441108, Maharashtra, India
Email: registrar@nlunagpur.ac.in**

Registrar

CHECK LIST FOR TECHNICAL ELEGIBILITY CRITERIA

Sr. No.	Particulars	Criteria
1.	Internet Service Provider License	Copy of the License valid as on the last date of submission of the Tender to be attached.
2.	DOT License / Certificate / Agreement for own/direct/leased access to International Gateway.	Copy of the License / Certificate / Agreement valid as on the last date of submission of the Tender to be attached.
3.	Undertaking on the official letter head of the Bidder for own/direct/leased access to International Gateway.	Original Undertaking on the official letter head of the Bidder for own/direct/leased access to International Gateway to be attached.
4.	Experience of providing 1Gbps or more connectivity.	List of minimum two existing Clients (Educational Institutions / Government Departments / PSUs) who have been supplied Internet Bandwidth of 500 Mbps or more in last two years should be provided along with Work Orders and satisfactory Performance Reports to be attached.
5.	Availability of fully operational Network Operation Center to monitor and manage the 500 Mbps Connectivity in Nagpur.	List of fully operational Network Operation Center(s) in Nagpur to be attached.
6.	Availability of adequate Bandwidth at the backend to provide the 1Gbps Bandwidth to University.	Undertaking on official letter head of the Bidder certifying the availability of adequate Bandwidth at the backend to provide the 500 Mbps Bandwidth to University to be attached.
7.	Annual Turnover for the last three years.	Certificate(s) from a Chartered Accountant certifying the year wise Annual Turnover for the last three years to be submitted.
8.	The Bidder should not have been blacklisted by any Government Department / PSU / Bank / Central Autonomous Body.	Affidavit on Rs. 100/- Stamp Paper in prescribed Form-A to the effect that the Bidder is not blacklisted by any Government Department / PSU / Bank / Central Autonomous Body as on the date of Tender submission. Undertaking on Letterhead shall not be accepted.
9.	Submission of Proposal	The Bidder should submit the Proposal in the prescribed Form-C .
10.	Submission of Price Bid	The Bidder should submit the Price Bid in a separate sealed cover in the prescribed Form-D .

QUOTATION FORMAT ANNEXURE (QFA)
Technical Bid

Maharashtra National Law University, Nagpur

NAME OF WORK: - “1Gbps Internet Leased Line Connectivity”

Sr. No.	Particulars	Yes / No (To be filled by the Bidder)
1	The Service Provider shall provide the 500 Mbps (1:1 Contention Ratio) Internet leased Line (on Optical Fibre) for an uncompressed and unshared connectivity at all the time (24 X 7 X 365) at Maharashtra National Law University, Nagpur, Waranga, PO – Dongargaon (Butibori), Nagpur-441108, Maharashtra, India.	
2	The Service Provider shall provide a minimum subnet of 50 Public IPv4/IPv6 addresses including Reverse Lookups configured at these IP's.	
3	Packet Losses: Less than 1% (Average over 1000 ping) at any given point of time to any part of globe.	
4	Latency: Region wise maximum permissible latency is as follows: a) Less than 350 ms to North America b) Less than 250 ms to Europe c) Less than 150 ms to Asia Pacific d) Less than 20 ms from the University to Service Providers Tier-1 Peering Point. Latency will be randomly checked on daily basis. In case of non-adherence latency limit, the link will be considered as down with effect from time of detection till the time is restored,	
5	Network Availability (uptime): More than 99.5 % per month.	
6	Border Gateway Protocol (BGP) Implementation in the Internet Link.	
7	Reports for performance, monitoring / usage to be submitted by the service provider on weekly or monthly basis or as per requirement of the University.	
8	Uptime Calculation: Uptime shall be calculated as (Total Time - Down Time) X 100/Total Time. Deduction in payment will be made for downtime in the quarterly bills raised by the ISP (Service Provider).	
9	The response time for attending the faults will be 1 hour after they are reported to the service provider. The Service Provider will rectify the faults within 12 hours failing which; the vendor will arrange temporary replacements. The services shall be provided 24 X 7 X 365.	
10	Redundant Path: Service provider need to ensure operational uplink on both path of Ring all the time. Random checking of Ring path will be scheduled with prior intimation to the Service Provider to evaluate the response time for attending the faults and both path will be checked after that in case of failure / non-operational of any path in ring the link will be treated as down (for the purpose of uptime calculation though the Internet Service will be available to the University by any one of the path) till the path is restored.	

11	The Edge Router shall be provided by the Service Provider. The router must support at least the twice the total bandwidth.																									
12	Downtime Penalty in % of Quarterly Payment: <table border="1"> <thead> <tr> <th>Sr. No.</th><th>Up-Time</th><th>Penalty in % on Quarterly Basis</th></tr> </thead> <tbody> <tr> <td>1</td><td>> = 99.5%</td><td>0</td></tr> <tr> <td>2</td><td>> 99 to < 99.50</td><td>2</td></tr> <tr> <td>3</td><td>> 98.5 to < 99.5</td><td>5</td></tr> <tr> <td>4</td><td>> 98 to < 98.5</td><td>10</td></tr> <tr> <td>5</td><td>> 95 to < 98</td><td>20</td></tr> <tr> <td>6</td><td>> 90 to < 95</td><td>40</td></tr> <tr> <td>7</td><td>< 90%</td><td>100</td></tr> </tbody> </table>	Sr. No.	Up-Time	Penalty in % on Quarterly Basis	1	> = 99.5%	0	2	> 99 to < 99.50	2	3	> 98.5 to < 99.5	5	4	> 98 to < 98.5	10	5	> 95 to < 98	20	6	> 90 to < 95	40	7	< 90%	100	
Sr. No.	Up-Time	Penalty in % on Quarterly Basis																								
1	> = 99.5%	0																								
2	> 99 to < 99.50	2																								
3	> 98.5 to < 99.5	5																								
4	> 98 to < 98.5	10																								
5	> 95 to < 98	20																								
6	> 90 to < 95	40																								
7	< 90%	100																								
13	Downtime due to the following situations will not be considered for the purpose of penalty: 1. Link down due to power failure at University end / or any situation which is beyond the control of Service Provider. 2. Due to scheduled maintenance by the Service Provider with prior intimation and approval of the University.																									
14	All the responsibility / liability, repairs and maintenance of the equipment installed for providing the Internet Services will remain under control of the Service Provider during the concurrency of Service Contract.																									
15	The Service Provider should have Backup line and should provide 100% backup through alternate route (Self-healing Optical fibre connectivity)																									
16	Throughput: 100% non-blocking [symmetric] Uncompressed																									
17	Leased line output interface should be on Optical Fibre.																									
18	The Service Provider should ensure that the average round trip time for data packets will not exceed 30ms (milliseconds) between the Service Provider routers and the University site or Edge Network, as measured over any continuous 15-minute period.																									
19	It is suggested that the Service providers should visit Maharashtra National Law University, Nagpur, Waranga, PO – Dongargaon (Butibori), Nagpur-441108, Maharashtra, India site to understand the requirement before quoting, to avoid any disputes later.																									
20	The Service Provider will do preventive maintenance quarterly for upkeep of the Systems running.																									
21	The insurance of the equipment utilized in this service will be borne by the service provider																									

DETAILS OF THE BIDDER
(To be filled by the Bidder)

1)	Name & Address of the Agency	
2)	Name & Address of the Authorized Person	
3)	Telephone, Mobile No., Fax No. and e-mail address of the Agency & the Authorized Person	
4)	Legal Status of the Agency: a) An individual b) A Proprietary Firm c) A Partnership Firm d) A Limited Company	
5)	Date of Firm / Agency / Company Registration/Incorporation.	
6)	Name, Address and Contact Numbers of the Director(s)	
7)	Annual Turnover Details FY – 2021-22 FY – 2022-23 FY – 2023-24 Turnover of preceding three years	
8)	Bank Details of the Agency	

Signature of the bidder
Seal of the Agency

Dated:

FORM 'A'

Format for Affidavit on Rs. 100/- Stamp Paper

I / We age residence of hereby declare that (Name of the Agency) has not been black listed by any Government Department / Public Sector Undertaking / Bank / Central Autonomous Body or any other Government Authority as on the last date of submission of this Tender.

(Name, Designation and Address of the Executants)
(Seal)

DEPONENT

Date:-

Place:-

VERIFICATION

I, the above named deponent(s) do hereby verify that the facts stated in the above Affidavit are true to the best of my knowledge. No part of the same is false and no material has been concealed there from.

Verified aton this the .../.../.....

(Name, Designation and Address of the Executants)
(Seal)

DEPONENT

**Solemnly affirmed and signed before me by the deponent on this of..... at my office.
(Judicial first Class Magistrate/ Notary Public/ Oath Commissioner)**

FORM 'C'

PROPOSAL SUBMISSION FORM

[Location, Date]

To,
The Registrar,
Maharashtra National Law University, Nagpur,
Waranga, PO – Dongargaon (Butibori),
Nagpur-441108, Maharashtra, India

Dear Sir:

We, the undersigned, offer to provide our services for the work of **“1Gbps Internet Leased Line Connectivity”** in accordance with your Tender Notice. We are hereby submitting our proposal, which includes this Technical Proposal and Financial Proposal duly sealed in a single envelope.

We hereby declare that all the information and statements made in this proposal are true and we accept that any misinterpretation contained in it may lead to our disqualification.

We undertake, if our proposal is accepted, to initiate the work of **“1Gbps Internet Leased Line Connectivity”** related to the assignment not later than the date indicated in the Work / Office Order.

We understand that, you are not bound to accept any proposal you receive.

We remain,

Yours sincerely,

Authorized Signature [*In full and initials*]: _____

Name and Title of Signatory: _____

Name of Agency: _____

Address: _____

CERTIFICATION

I, the undersigned, certify that, to the best of my knowledge and belief, the information submitted above, is correct. I understand that any wilful misstatement described herein may lead to my disqualification or dismissal, if engaged as the service provider.

I have read the instruction contained in this tender document carefully. I undertake to abide by the rules of the **Maharashtra National Law University, Nagpur** as amended from time to time. I also undertake that in case of any dispute the decision of the **Registrar, Maharashtra National Law University, Nagpur** will be final & binding on me.

Date:

[Signature of Bidder or authorized representative of the staff]

Day/Month/Year

Full name of authorized representative:

FORM 'D'

FINANCIAL / PRICE BID

“1Gbps Internet Leased Line Connectivity”

Sr. No.	Particulars	Annual Price (In INR)
1	Annual Service Charges for providing, installing, commissioning and maintaining 1Gbps Internet Leased Line Connectivity at Maharashtra National Law University, Nagpur.	
2	Less, Educational University Discount	
3	Quoted Annual Service Charges (1-2) =	
4	Add, Good & Service Tax @ Applicable Rates (on 3) =	
5	Total Annual Service Charges in Figures (3+4) =	
	Total Annual Service Charges in Words =	

Note:

1. The Annual Service Charges quoted by the Bidder shall be divided into four equal instalments to facilitate quarterly payment.
2. The Service Charges shall be fixed for the duration of the contract and shall not be subjected to adjustment on any account.
3. In case of non-satisfactory performance, the Contract shall be liable to be terminated by the University at its sole discretion even before 12 Months by providing One Month Notice to this effect.
4. In case of tie, the Agency having higher Average Annual Turnover for last 3 years (as per submitted CA Certificates) will be selected.

Signature of the bidder or
his authorized signatory with
Seal of the Agency
Dated: